

9:00 - 9:10	Welcome & Introduction Joe Appleton (ABSL Czech Republic), Eva Ceresnakova (moderator)
9:10 - 9:40	KEYNOTE The Return of the Knowledge Worker: Why AI Makes Human Judgment More Valuable, Not Less Martijn Geerling (The Hackett Group)
9:40 - 10:25	PANEL DEBATE Securing the Bottom Line: Why the "Safe Haven" Myth is Your Biggest Operational Risk Moderator: Andrea Michalcova (Center for an Informed Society) Panelists: gen. Miroslav Feix (Czech Armed Forces), Jan Patawa (KRIT Institute), Vaclav Malik (Center for an Informed Society), Ivo Kramolis (PwC Czech Republic)
10:25 - 10:45	Coffee Break
10:45 - 11:15	KEYNOTE From Cost to Capability: How Talent Data Is Redefining Global Business Services Location Strategy Jerome Lafuite (Grafton Recruitment)
11:15 - 11:45	KEYNOTE Agentic Cyber Defence Petr Spirik (PwC Czech Republic)
11:45 - 12:30	PANEL DEBATE Sustainable Labour Market Moderator: Jaroslava Rezlerova (ManpowerGroup) Panelists: Zdenek Zajicek (Czech Chamber of Commerce), Filip Pertold (CERGE-EI), Tomas Fukatko (Ministry of Labour and Social Affairs)
12:30 - 13:30	Networking lunch



AGENDA DAY 1

13:30 - 14:00	PANEL DEBATE GBS Sector as the Driving Force of the Czech Economy Moderator: Vaclav Kopecky Panelists: Dominik Stroukal (Metropolitan University Prague), Maria Maranci (ExxonMobil), Frantisek Havel (Sandoz), Rene Samek (CzechInvest)	13:30 - 14:15	MASTERCLASS Winning Talent Through Workplace: What Really Makes People Come In? Jana Vlkova (Colliers)	13:30 - 14:15	MASTERCLASS Agentic AI at Scale: Finance & Procurement as Productivity Engine in GBS Josef Vecerka (Siemens GBS)	13:30 - 14:15	MASTERCLASS Winning in a Candidate-Driven Market: What Actually Attracts Talent Today Adam Dvorak, Do Duy Trieu (Grafton Recruitment)	13:30 - 14:15	FUSION LEADER Empowering Leaders to Make AI a Natural Part of How We Work Jan Adamik (Siemens Ostrava), Jakub Cernoch, Murat Ipek (Alpiq Services), Maria Montilla (Envista), Timur Davletov (JNJ GBS)
14:00 - 14:30	BREAKOUT SESSION Global Outlook 2026-2050 Prasanna V. Joshi (ExxonMobil)								
14:30 - 15:00	BREAKOUT SESSION Employer Branding: Top Tools and Strategies to Win the Talent War Blake Wittman (GoodCall)	14:15 - 15:00	PANEL DEBATE Two Directives, One Pay Gap...or Not? How CSRD and Pay Transparency Complement or Collide Moderators: Andrea Palanova, Radka Nedvedova (PwC Czech Republic) Panelists: Martin Hruska (Plzeňský Prazdroj), Ivan Tucnik (Asahi)	14:15 - 15:00	MASTERCLASS Beyond Greenwashing: How to Read Sustainability Claims Eva Nykodymova (Skanska)	14:15 - 15:00	MASTERCLASS When Accelerated AI Meets Human Reality (What Makes People Trust it, Use it and Turn it Into Value) Zuzana Susotova, Tereza Scott, Ondrej Bauer, Jan Konopasek (KPMG Czech Republic)	14:15 -15:00	FUSION LEADER Leading People Through the AI Transformation Kveta Viktorie Cichova (Curium Pharma), Magdalena Czernaj (Siemens GBS), Luis de Morales Vera (Envista) Ferdinando Forte (JNJ GBS), Davide Ricciardi (Envista)
15:00 - 15:30	Coffee Break							15:00 - 15:30	Fusion Graduation Ceremony
15:30 - 16:00	BREAKOUT SESSION The Human Edge: Future of Work Trends Jaroslava Rezlerova (ManpowerGroup)	15:30 - 16:00	BREAKOUT SESSION Genixa: Adding Business Value Through Supporting Cancer Champions Milan Novak (GoodCall), Milan Benes (Curium Pharma)	15:30 - 16:00	BREAKOUT SESSION Can We Allow Leadership without Technology? Digital Dinosaurs vs Digital Wizards Vangelis Savvas (Envista)	15:30 - 16:15	MASTERCLASS ViDA – The Reality for Global Business Services What Mandatory E-Invoicing Really Means for Enterprise-wide Business Processes Gordon MacIntosh (JNJ GBS)	15:30 - 16:15	PANEL DEBATE AI Impact on Software Development & Team Productivity Moderator: Ivan Ivanov (Snapstack Solutions), David Jamieson Panelists: Julius Humenansky (AT&T), Paul Melmon (Everpure), Zuzana Susotova (KPMG)
16:00 - 16:30	BREAKOUT SESSION The Bank That Disappeared in 18 Minutes Alessio Colantonio (S&O Capital)	16:00 - 16:30	BREAKOUT SESSION Explore the Potential of Young Generation: The Sandoz Journey Marina Vankova (Sandoz), Simon Prchal (Sandoz)	16:00 - 16:30	BREAKOUT SESSION AI at Scale in GBS: A Practical Implementation Playbook Martin Durica, Jakub Vitvar (PwC Czech Republic)				
16:30 - 17:00	BREAKOUT SESSION Delivering Impact at Scale: Building Teams That Make Transformation Happen Zoran Blazevic (Siemens GBS)	16:30 - 17:00	BREAKOUT SESSION Communication Mistakes that are Costing You Influence Anna Katrencikova (Epic Speak)	16:30 - 17:00	BREAKOUT SESSION Twenty Years of Success in CZ: ADP’s Journey from Cost-Centre to Global Innovation Hub Sergio Tunno (ADP Employer Services)	16:15 - 17:00	MASTERCLASS The Human Footprint: Global Teams, Local Impact Katerina Orlitova, Sachita Gupta (AT&T Global Network Services Czech Republic)	16:15 - 17:00	PANEL DEBATE Caring Without Borders: Moving Beyond the Gym Pass Moderator: Igor Savic (Commerzbank DTC) Panelists: Petra Sykorova (Familienservice), Martin Pospisil (Ulekare.cz), Jan Biheller (CGI)
17:00 - 17:30	FIRESITE CHAT Driving value with AI (McKinsey & Company, Microsoft)								

17:30 - 18:30 DRINKS & NETWORKING

18:30 - 20:00 ABSL DIAMOND AWARDS (INVITATION ONLY)

AGENDA DAY 2



Mainstage



Aquarius



Taurus



Leo



Virgo

9:00 - 9:45	PANEL DEBATE Future of International Education Moderator: Eva Janebova (MIIC) Panelists: Prof. Harvey Chalers Ph.D. (University of Minnesota), Prof. Ladislav Kristoufek (Czech Technical University in Prague), Stepanka Rysava (SAP BSCE), Jakub Wojnarowski (ACCA)	9:00 - 9:30	MASTERCLASS The Specialist Hiring Paradox: More Talent, Harder to Hire Jakub Klimes, Michaela Kotynkova, Martin Mallat (ManpowerGroup)	9:00 - 9:30	BREAKOUT SESSION "Náhradní plnění": From Legal Obligation to Business Opportunity Aneta Satkova (Šátková Advisory)	9:00 - 10:30	WORKSHOP Women in Leadership Facilitators: Zaneta Hlinkova (ABSL Board member), Veronika Ben Mansoura (Medtronic), Radjana Orlovskaya (Novartis), Bojana Ivanova (SnapStack Solutions), Mariia Kononenko (Bluelink International CZ)	9:00 - 10:30	WORKSHOP The First 48 Hours of a Crisis: An Exclusive Stress Test for Leaders Andrea Michalcova (Center for an Informed Society)
		9:30 - 10:00	BREAKOUT SESSION HR2Pay is Johnson & Johnson’s Global HR Transformation Initiative Jan Kopecky (JNJ GBS)	9:30 - 10:00	BREAKOUT SESSION From GBS to GenBS: The Rise of AI-Managed Process Roman Dusek, Ondrej Rybka (PwC Czech Republic)				
9:45 - 10:30	PANEL DEBATE Build, Buy, Borrow, or Automate: How Do You Actually Scale Talent in 2026? (Grafton Recruitment)	10:00 - 10:30	BREAKOUT SESSION Global Sustainability Reporting: How to be Efficient and Compliant Across Multiple Frameworks? Radka Nedvedova, Petra Bocakova (PwC Czech Republic)	10:00 - 10:30	PANEL DEBATE The Power of Ostrava GBS Moderator: Lukas Netolicky (Cushman&Wakefield) Panelists: Vaclav Palicka (MSID), Petra Litvakova (Siemens GBS), Ostrava Centre Heads				
10:30-11:00	Coffee Break								



Mainstage

11:00 - 11:10	Welcome Day 2 & Diamonds Winners Eva Ceresnakova (moderator)
11:10 - 11:40	KEYNOTE Next-Gen Office Hubs: Redefining Location, Work and Value Jana Vlkova (Colliers)
11:40 - 12:15	KEYNOTE GBS Future Opportunities for Europe and the Czech Republic: The View from the USA, the Largest GBS Investor in Europe JB Seal (PwC US), Olga Cileckova (PwC Czech Republic), Jakub Rauer (PwC Czech Republic)
12:15 - 12:45	KEYNOTE The Next Evolution of GBS: From Operational Excellence to Strategic Impact Jan Skotak (Infosys)
12:45 - 13:00	Closing Remarks Joe Appleton (ABSL Czech Republic), Eva Ceresnakova (moderator)
13:00 - 14:00	Networking lunch
14:30 - 16:00	Centre Showcases (Bluelink International CZ and ADP Employer Services)

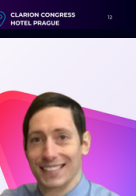
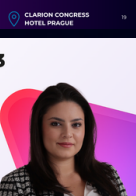
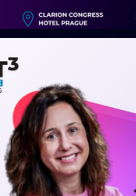
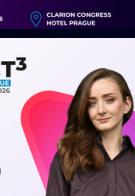
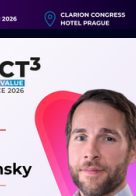
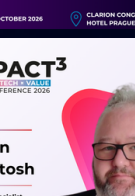
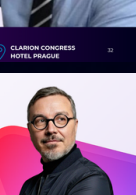
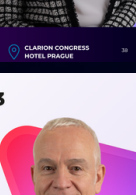
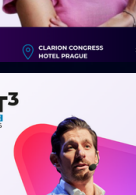
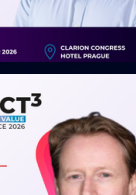
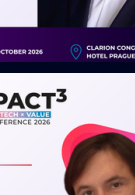
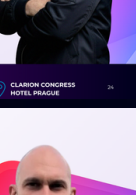
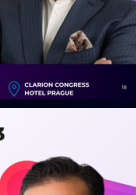
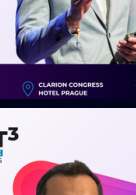
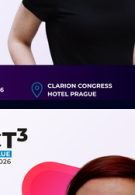
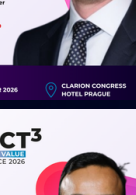
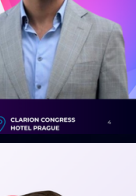
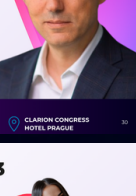
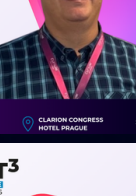
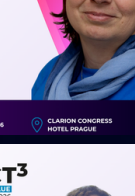
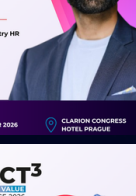
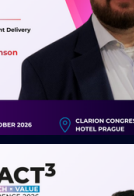
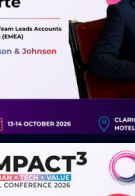
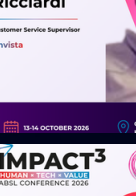
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IMPACT3 HUMAN x TECH x VALUE ABSL CONFERENCE 2026 SPEAKER Sergio Tunno Director, Global Consulting Services ADP 	IMPACT3 HUMAN x TECH x VALUE ABSL CONFERENCE 2026 SPEAKER Vangelis Savvas Sr. Director, Finance C&E & Delivery Envista 	IMPACT3 HUMAN x TECH x VALUE ABSL CONFERENCE 2026 SPEAKER Milan Benes Vice President Shared Services Curium Pharma 	IMPACT3 HUMAN x TECH x VALUE ABSL CONFERENCE 2026 SPEAKER Marina Vankova Country M&D Head Czech Republic & Slovakia Sandoz 	IMPACT3 HUMAN x TECH x VALUE ABSL CONFERENCE 2026 SPEAKER Ganesh Iyer Senior Director & Country HR Head ADP 	IMPACT3 HUMAN x TECH x VALUE ABSL CONFERENCE 2026 Join Me At The ABSL Conference 2026 Bohumil Riha Regional Procurement Delivery Lead C&E Johnson & Johnson 	IMPACT3 HUMAN x TECH x VALUE ABSL CONFERENCE 2026 SPEAKER Adam Dvorak Division Manager / Business Services & IT Talent Acquisition Grafton Recruitment 	IMPACT3 HUMAN x TECH x VALUE ABSL CONFERENCE 2026 SPEAKER Duy Trieu Do Head of Sales of Practice Professional C&E & SE Grafton Recruitment 	IMPACT3 HUMAN x TECH x VALUE ABSL CONFERENCE 2026 SPEAKER Ferdinando Forte Senior Team Leads Accounts Payable (EMEA) Johnson & Johnson 	IMPACT3 HUMAN x TECH x VALUE ABSL CONFERENCE 2026 SPEAKER Davide Ricciardi Customer Service Supervisor Envista 	IMPACT3 HUMAN x TECH x VALUE ABSL CONFERENCE 2026 SPEAKER Timur Davletov SEA Finance Manager Johnson & Johnson 
IMPACT3 HUMAN x TECH x VALUE ABSL CONFERENCE 2026 SPEAKER Alessio Colantonio CEO SAO Capital 	IMPACT3 HUMAN x TECH x VALUE ABSL CONFERENCE 2026 SPEAKER Anna Katrencikova Founder and CEO EPIC SPEAK 	IMPACT3 HUMAN x TECH x VALUE ABSL CONFERENCE 2026 SPEAKER Eliska Smrzova Head of Professional Practice C&E & SE Grafton Recruitment 	IMPACT3 HUMAN x TECH x VALUE ABSL CONFERENCE 2026 SPEAKER Maria Maranci Lead Country Manager / Managing Director ExxonMobil 	IMPACT3 HUMAN x TECH x VALUE ABSL CONFERENCE 2026 SPEAKER Jerome Lafuite Chief Practice Officer Grafton Recruitment 	IMPACT3 HUMAN x TECH x VALUE ABSL CONFERENCE 2026 SPEAKER Josef Vecerka Head of Finance & Procurement Services C&E CEE Siemens 	IMPACT3 HUMAN x TECH x VALUE ABSL CONFERENCE 2026 SPEAKER Murat Ipek IT Support Specialist Alpiq 	IMPACT3 HUMAN x TECH x VALUE ABSL CONFERENCE 2026 SPEAKER Magdalena Czernaj Operations Manager, Poland Siemens C&E CEE 	IMPACT3 HUMAN x TECH x VALUE ABSL CONFERENCE 2026 SPEAKER Maria Montilla Customer Service Supervisor Envista 	IMPACT3 HUMAN x TECH x VALUE ABSL CONFERENCE 2026 SPEAKER Kveta Viktorie Cichova Senior Finance Manager Curium Pharma 	IMPACT3 HUMAN x TECH x VALUE ABSL CONFERENCE 2026 SPEAKER Luis de Morales Vera Customer Service Supervisor Envista 